

One World



Many Voices

“I speak Albanian.

I cannot communicate well in English. Please provide me with a qualified interpreter.”

By law, the institutions that receive federal funds (i.e. Medicaid, Medicare, Food Stamps) must provide the services of a qualified interpreter to patients/clients who are not fluent in English. This law is meant to provide all people with equal access to public services (i.e. at hospitals and doctors' offices, schools, and government entities). The interpreter's services must be provided at no cost to the patient/client. We recommend that you note this person's spoken language in his/her file.

To learn more about language assistance, or the law, please call:

Culture Connect, Inc.
(404) 627-4793



Office of Civil Rights (OCR)
(404) 562-7886

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